

Unicorn

MARINE LIMITED.

SHIPPING AGENT



Introduction:

We are **Unicorn Marine Ltd.**, a shipping agency run by a group of marine professionals having long experience in ship's operation and shipping agency business. We can provide you quality service up to the entire satisfaction and we can ensure efficient & expeditious dispatch of your vessel by arranging berthing in quickest possible time and by expediting discharge of cargo. We are confident that we can handle your vessel better than any other agency in Bangladesh and we can ensure that all of our agency related operation and business are handled professionally and in most economic way without compromising the quality.

Our port disbursement is very reasonable and if required disbursement can be quoted lump-sum basis. Vessels are monitored carefully 24 hours a day, which enable us to take quick decision and action at the time of need and also we are in a position to provide you with any kind of information regarding the vessel at any moment.

Range of service :

We provide following manning service to our customers :

- 1) ATTEND ALL INCOMING AND OUT GOING FORMALITIES OF THE VESSEL, INCLUDING, CUSTOM, HEALTH, IMMIGRATION CLEARANCE, WHARFAGE, DOCKAGE ETC.
- 2) TO REDUCE VESSELS PORT STAY BY ARRANGEMENT OF BERTHING IN QUICKEST POSSIBLE TIME AND BY EXPEDITING DISCHARGE.
- 3) PAY ALL PORT CHARGES.
- 4) STEVEDORING- EFFICIENT CARGO HANDLING AND DOCUMENTATION
- 5) PROCUREMENT OF SUPPLY
- 6) ATTENDANCE TO CREW CHANGE AT A VERY REASONABLE COST.
- 7) RELIABLE COMMUNICATION
- 8) LIAISON WITH LOCAL AUTHORITY
- 9) CUSTOM CLEARANCE AND TRANSPORTATION OF SPARES , STORES ETC.
- 10) PROMPT AND ACCURATE DISBURSEMENT ACCOUNT
- 11) TIGHT CONTROL OF PORT EXPENSES.
- 12) INLAND RIVER TRANSPORTATION

Unicorn Marine Ltd.

Registered office: Finlay House (4th floor) 11, Agrabad Commercial Area, Chattogram-4100.
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Dhaka office: Home Town Complex (Level-11), 87, New Eskaton, Dhaka-1000
Mobile : +88-01711-845970, E-mail: <capt.amir@unicornship.com>



Our activities:

- 1) **MARKET FEED BACK :** *We will ensure that you are regularly and fully updated on all aspects of local markets and operation that could be of value to you or affect your plan.*
- 2) **INQUIRIES :** *A response to any inquiry from a customer will be made immediately.*
- 3) **COMMUNICATION :** *All communication will be brief, clear and relevant communication will be personalized, and after office hour telephone numbers will be exchanged.*
- 4) **ACTION PRIOR TO CALL :** *The call will be planned to ensure efficient and expeditious dispatch of the vessel. , keeping you fully informed of the arrangement.*
- 5) **ACTION DURING CALL :** *The captain will be promptly met on arrival and all the necessary documentation and formalities (inward, custom, health, immigration etc.) will be carried out . You will be kept closely and accurately advised on the progress of the call on a daily basis. We will make a constructive suggestion for quick dispatch. If required. daily meeting with the parties responsible will be held and action to be taken as required.*
- 6) **ACTION AFTER COMPLETION :** *You will be promptly advised of the vessel's sailing . A telex or fax will be sent to you immediately on completion , giving details of sailing, time due for pilot station and ETA next port. A statement of fact will be sent to you including all relevant documents within 24 hours of vessel's departure.*
- 7) **BOARDING STAFFS :** *Professional and English speaking boarding staff will be employed who will be prepared to fully brief the captain on all aspect of call.*
- 8) **DISBURSEMENT :** *An accurate and professionally prepared account will be promptly submitted to you. The final disbursement account will be submitted to you as soon as practicable after vessel's departure, but in any case it will not be later than fifteen days. Account will be accurate, and clearly and neatly presented , outlining cost incurred and party responsible (owner/charterer).*
- 9) **COMPLAINS :** *All difficulties arising during the course of operation will be professionally handled. any complain from you will be handled with courtesy in an understanding and cooperative manner.*

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